



Position Title

Intern, Office of Chief Information Officer

Summary

The U.S. Trade and Development Agency (USTDA) helps companies create U.S. jobs through the export of U.S. goods and services for priority development projects in emerging economies. USTDA links U.S. businesses to export opportunities by funding project preparation and partnership building activities that develop sustainable infrastructure and foster economic growth in partner countries.

USTDA accomplishes its mission by funding feasibility studies, technical assistance and pilot projects that integrate the expertise and innovation of American companies. The Agency also connects overseas buyers with U.S. sellers through its reverse trade missions, industry conferences and workshops. Unique among federal agencies, USTDA is mandated to promote the participation of U.S. industry in infrastructure projects at the critical early stages when design choices and technology options are being defined. The Agency places emphasis on economic sectors with significant U.S. export potential, such as energy, telecommunications, transportation, healthcare and agribusiness.

Requirements

All internships are virtual and available to students who are U.S. citizens and currently enrolled in an undergraduate or graduate degree program. Strong writing and analytical skills coupled with excellent work and academic credentials are essential. A demonstrated interest in international development and business is preferred. All internships are unpaid, however USTDA will work with schools to help interns secure course credits.

For fall internships, USTDA seeks a commitment of at least 16 hours per week over a 12-week period. Fall internships start September 8, 2020 and end December 4, 2020. USTDA is willing to consider earlier start dates and later end dates.

Responsibilities

- Support the IT team in the maintenance of hardware, software and other systems.
- Assist with troubleshooting equipment-related issues and providing technical support to Agency users.
- Assist in organizing and maintaining IT resources.
- Assist in running software updates and backups when requested.
- Assist in the development of new desktops, servers or applications when requested.
- Lend IT support in areas such as cybersecurity and data center management.
- Support other duties as required by the Agency's Information Technology team.



Education

Ideal candidates will have an educational background in information technology, computer science or management information systems and related disciplines.

Additional Information

U.S. citizenship is required, and interns will need to successfully complete a background screening prior to the start of the internship.

Required Documents

Applications must include a cover letter, resume, school transcript(s) and writing sample. Candidates will be evaluated on their problem-solving skills, verbal and written communication, ability to work in teams, attention to detail with a strong work ethic, a demonstrated interest in information technology and the quality of their application materials.

Benefits

- Career development roundtables with USTDA leadership
- Intern lunch with USTDA's Director
- Frequent social and networking events
- Academic course credits

How to Apply

Applications for fall are accepted through Friday, July 31, 2020, to the attention of Silvia Umana, Administrative Specialist, via email, at sumana@ustda.gov. USTDA may accept internship applications after this date, subject to the availability of unfilled internship slots.

To learn more about USTDA, please visit us at www.ustda.gov.